

Regional Collaborative Service Delivery Parent FAQ

June 2013

What is Regional Collaborative Service Delivery (RCSD)?

RCSD is a new regional model designed to more effectively meet the learning needs and well-being of children and youth. It will achieve this by strengthening the capacity of service providers to work collaboratively to coordinate and integrate supports and services.

RCSD begins with the merging of Student Health Partnerships and Children and Youth with Complex Needs and then Regional Educational Consulting Services. The objectives of RCSD are to:

- Improve access to supports and services
- Build capacity of communities including school staff, service providers and families
- Improve integration and coordination of supports and services

Who is eligible for supports and services through Regional Collaborative Service Delivery?

- Children or youth who are registered with Alberta Education in the Early Childhood Services (ECS) to Grade 12 system in one of the following programs are eligible:
 - public school program (provided by public or separate school jurisdiction, or charter school)
 - private school program
 - private ECS operator program
 - institutional education program
 - homebound program or home education program
 - alternative program such as online, blended and outreach
- Children and youth who have been identified as having a low incidence disability or who require a coordinated plan for wrap-around service delivery through a multi-disciplinary team approach.
- Children and youth with complex needs between the ages of 0 and 20.
- Educators and other school staff, families, service providers and community providers through cross-sector training and capacity building.

What types of supports and services are available for my child through Regional Collaborative Service Delivery?

The types of supports and services available for an individual child or school may vary according to the service priorities identified by the RCSD Leadership Team. However, all regional collaborative supports and services must be related to improving a child or youth's ability to participate in their educational program or transition to and from their educational program to the community.

My child has been receiving support from Children and Youth with Complex Needs (CYCN) and has been identified for continued support into the next school year. Will my child continue to receive support through Regional Collaborative Service Delivery?

Your child should see no disruption of supports for the 2013 -2014 year.

If my child has been receiving supports from Children and Youth with Complex Needs and has been identified to continue to receive support for 2013 2014 through Regional Collaborative Service Delivery will I need to provide new consent for child's information to be shared?

You will be asked to provide consent to authorize the transfer of files.

How can I find out about supports and services that maybe available through Regional Collaborative Service Delivery?

If you require further information regarding supports and services available through RCSD, please contact the Provincial Office at:

Phone Number: (780) 422-6538

Toll Free: 310-0000